Vincent's Heating & Plumbing, Inc.

VINCENT'S

'VAN-GO' GALLERY



"Wherever you see a Vincent's Van Go' you know the job will be a work of art."

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Did you know that Vincent's Heating & Plumbing...

... offers a Plumbing and Home Safety Inspection February through May that makes sure your furnace, dryer, and plumbing are safe at offseason savings?

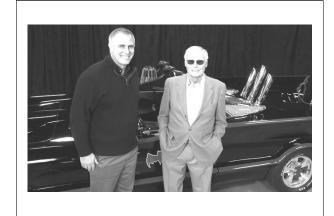
OWNER'S CORNER

THROUGH MY EYES

– Daniel Squires

Some things never change. This past summer a movie featuring Batman was a hit. But in my mind the real Batman was in the 60's when I was a boy: Adam West.

In November I had the chance to hear Adam West share about the show and to get my picture taken with him next to the Batmobile. Boy, did that bring back the memories



Quick, Robin! To the Batmobile!

Like most boys back then, I was really into comic books: Superman, the Flash, and Wonder Woman gave me hours of adventures, but my favorite was Batman. That was because he was (Continued on Page 2)

LEADING MONTH FOR HOME HEATING FIRES

Though the threat of a fire may seem unlikely, a heating related fire is a major threat in the winter and can cost a lot of money if the proper precautions are not taken.

Although Fire Prevention Week is observed in October, January is the actual worst month for heating fires, with about 20% of all heating fires occurring in this coldest month. This is a total of 3 times more than the amount of fires occurring in October. In fact, about half of heating fires will occur from January through

March according to a study done by the National Fire

Incident Reporting System (NFIRS). This is why we emphasize fire safety throughout the winter months: when the danger of a home heating fire is the greatest.

(Continued Page 3)

THROUGH MY EYES (CONT'D FROM PAGE 1)



"...that night I had
missed the adventures of
a fantasy hero for the
lessons learned from a
real one."

a superhero without superpowers – and of course that made him more realistic.

And then – Holy Dream-Come
-True! – they made Batman
into a TV show! I remember
the first time I saw the
previews on TV and was
eager to see it.

The day of the show, my Dad had assigned me the chore of mowing the lawn. Somehow I goofed off all day long and forgot about it. But when the time came for the show I discovered that my Dad had

a much better memory: I had to mow the lawn before I could watch any television. Holy disaster!

It normally took me an hour to mow our corner lot with my push-mower. But I had a mission - I didn't want to miss Batman! I literally ran as I pushed the mower across the lawn. I finished in record time and when I was done I turned on the TV only to see the closing credits and hear the unforgettable theme song: duduh - duduh - duduh -duduh... I was heartbroken! But my disappointment didn't end there. In my rush to get to the television I had done such a terrible job mowing the lawn my dad

made me redo the entire job the next day to get rid of all the streaks and missed patches of grass.

It was an unforgettable memory: my disappointment at missing Batman is an indelible memory. But looking back I don't see it the same way now. That night I learned about discipline, keeping commitments, and doing the job right – even if it means doing the job over. Lessons about character that have shaped who I am.
I didn't understand it then, but that night I had missed

the adventures of a fantasy

hero for the lessons learned

from a real one.

What People are Saying About VHP

To the staff of Vincent's,

Thank you so much for coming at all hours and in nasty weather during my siege of furnace trouble. I appreciate it very, very much.

G.D, Port Huron

The technician that took care of me was very polite and made me feel at ease. He took care of the problem in a timely manner and answered all of my question. I love VHP and recommend them to all my friends.

L.G, Port Huron

ABOUT THAT HOLIDAY WORD SEARCH...

A big thank you goes to the many clients who called to let us know that



there was a problem with the puzzle in our Holiday Newsletter. Unfortunately two columns of letters mysteriously disappeared from it when it went to print. You can download that newsletter with the Holiday Word Search as it should have appeared at our website in the 'Van Go' Gallery tab on the left side of the homepage. It's good to know so many like the word search!

Vincent's Page 3

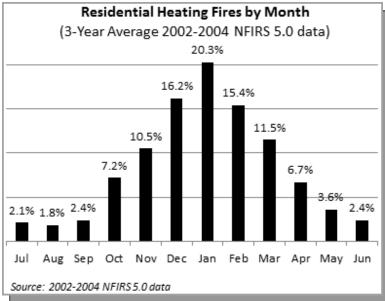
WINTER FIRES (CONTINUED FROM PAGE 1)

Just how dangerous is the threat of a heating fire? Actually, heating equipment related fires are more common that you might think. Heating equipment is the second leading cause of residential building fires after cooking.

In fact, according to the National Fire Protection Association there were 57,100 fires in homes that were caused by heating equipment in 2010 alone. These heating related fires were responsible for almost 500 deaths, over 1,500 injuries, and over \$1 billion in property

damage that year.
There are plenty of home fires in the Blue Water area as well. A brief search on the Times Herald website for "Fire" reveals that even within the last month there have been a number of

fires in the area.
So what can be done to prevent heating equipment fires in the home?
Fortunately there are a number of things that can be done to prevent this from happening.



To learn how we can help you prevent heating fires in your home, ask us about our Home Safety Inspection. For more information, visit us online or call us at 810-985-7103

5 Easy Tips to Prevent Heating Equipment Fires

- 1) If you use a space heater, make sure that it has an automatic tip-over shutoff in case it gets knocked over.
- 2) Never use a range oven to heat your home.
- 3) Many furnace and chimney fires are a result of buildup of tar and other substances. Take care to have your chimney and furnace cleaned once a year to get rid of anything flammable.
- 4) Make sure furnaces and other heating equipment have been properly installed in your home
- 5) Move to Tahiti—then you won't need a furnace!:)



Does this look like your furnace?

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The Most Reasons to be Your Best Choice

BAT-HUMOR

How many caped crusaders does it take to change a light-bulb?

None, they like it dark.

What position did Bruce Wayne play on his little league team?

Bat-Boy

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or give us a call.

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If you would like your name to be removed from our newsletter mailing list please email "stop" to news@vhpinc.com

or give us a call.

Batman Word Search

Bat Cave	С	R	0	N	A	M	E	N	Y	A	W	W	R	M	D
Alfred	A	H	В	T	В	Y	P	В	D	U	V	E	I	A	K
Robin	Т	P	U	A	Y	V	D	L	В	E	L	В	R	Н	P
Gotham	W	Х	W	0	Т	W	S	Y	С	D	R	K	Y	Т	J
Wayne Manor															
Joker	0	В	A	T	С	A	V	E	D	P	K	F	R	0	M
Riddler	M	L	R	E	E	Q	R	I	K	N	Н	0	L	G	R
Batarang	A	R	E	K	0	J	R	A	I	N	В	W	P	A	L
Dark Knight	N	D	G	Н	Z	M	Т	G	N	I	U	Х	G	L	F
Cat Woman	В	Х	Q	R	Z	W	Н	V	N	G	K	A	I	Z	U
	N	L	М	0	I	Т	Q	U	R	F	P	P	W	V	F

DRYER VENT SAFETY QUIZ TRUE OR FALSE:

- 1) Lint that builds up over time in your clothes dryer vent will cause your dryer to use less energy plus drying times are shortened.
- 2) No one is ever hurt in any of the 12,700 home clothes dryer fires that occur every year.
- 3) "Failure to clean" is a non-factor in clothes dryer fires.
- 4) Having your clothes dryer vent cleaned is one of many 'too-easy-to-forget' home safety task options that busy & safety-minded people have us include as part *of their annual "Plumbing & Home Safety" Inspection.*

Flip over for Answers:

4) True: every year between February and May growing numbers of Vincent's clients are taking advantage of off-season discounts to bundle plumbing projects with home safety tasks - including clothes dryer vent cleaning - as part of their Plumbing & Home Safety Inspection. Totally customizable every year, you can mix and match those projects that never seem to get done that you know should be. For as low as \$10 per month, your inspection provides a free trip charge plus 1-1/2 hours of labor to take care of your projects plus 10% year-around discounts on plumbing repair services. For more information visit our website or call.

3) False: 'Failure to clean; is the #1 contributing factor for clothes dryer fires.

2) False: Every year an average of 15 deaths, 300 injuries and an estimated property loss of \$99 million are caused by clothes dryer fires.

hill is higher.

1) False. Drying times are longer meaning more energy is used and your utility